

AODA – CUSTOMER FEEDBACK FORM

Thank you for taking the time to share your feedback with GREENLAND®

Your comments are important because we want to make your experience with GREENLAND® the best it can be.

What location did you visit?

What date and time did you visit?

Date: _____ Time: _____

What goods or services were you looking for?

Was our customer service provided to you in an accessible manner?

- Yes
- No
- Somewhat

Comments

What could GREENLAND® do to make it easier for you to access our goods and services?

APPENDIX B

Would you like to be contacted?

- Yes Best day and time to contact you: _____
 No

Contact information (optional):

Name: _____ Day Phone Number: _____

Email: _____

Evening Phone Number: _____

Address: _____

Please either email, fax or mail this form to:

Greenland International Consulting Ltd
Attention: Front Administration
120 Hume St
Collingwood, ON L9Y 1V5

GREENLAND[®] is collecting the personal information you provide on this form so we can respond to your feedback.

- If you have any questions about the collection, use and disclosure of your personal information by *GREENLAND*[®], please contact Jane Palmer at 705-444-8805, ext 265.
- If you would like to speak to someone at Greenland about your comments, please call Jane Palmer at the above phone number.

Thank you for your feedback!

For company use only: Date of follow up: _____

Name of person following up: _____

Action Taken: _____

Customer Satisfied? (Circle) Yes No Somewhat